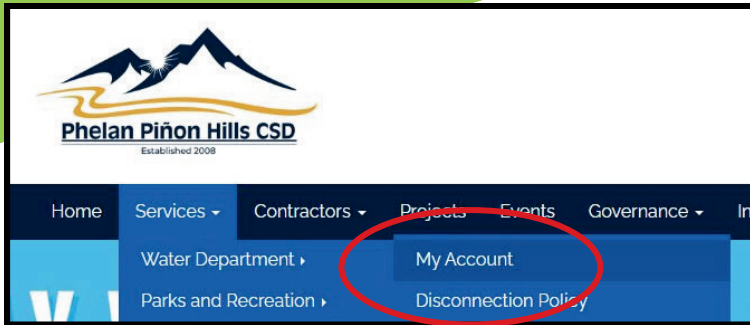


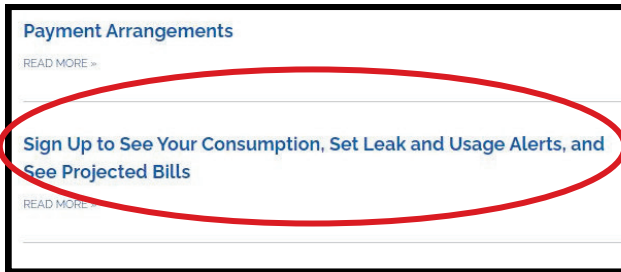
Ready to Take Control of Your Water Bill?

Monitor Your Usage • Set Billing & Consumption Thresholds • Sign Up for Leak Alerts

Follow these steps to log into your customer portal where you can view your consumption graph, pay bills, and sign up to be notified when you have a leak or reach your chosen threshold.



1. Go to www.pphcsd.org and select “My Account” from the menu.

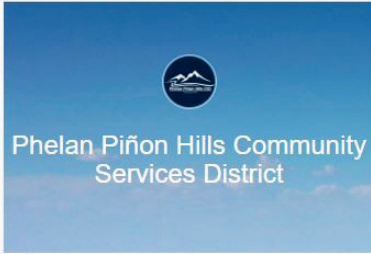


2. Scroll down and select “Sign Up to See Your Consumption, Set Leaks, and Usage Alerts”.



3. Select “Sign In/Register” in the top right corner.





4. Log in or register for an account.

Register

Email required

john.smith@example.com

Password required

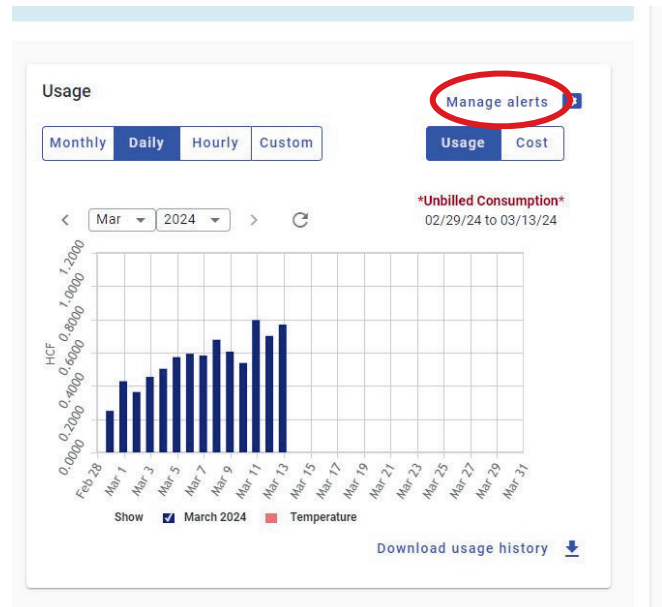
Password

Confirm Password required

Confirm Password

Name

5. To sign up for alerts select "Manage Alerts".



6. Select which alerts you would like to receive.

The form is titled 'Receive alert if estimated billing amount exceeds' and includes a 'Billing threshold' input field set to 80. Below this, it shows 'Your average bill for the last 12 months was \$416.00. Your highest bill in the last 12 months was \$664.00.' There is a toggle for 'Consumption Threshold Alerts' which is currently off. Underneath, there are two sections for 'Notify me if my usage exceeds': one for 'daily' usage with a threshold of 3.10 HCF (Average daily use = 3.10 HCF), and one for 'monthly' usage with a threshold of 90.00 HCF (Average monthly use = 90.00 HCF). At the bottom, there are 'Cancel' and 'Sign up' buttons.

